# City of Yuma COVID-19 Emergency Rental Assistance Program Participant Guidelines PHASE THREE

The City of Yuma has set aside an additional \$300,000 of CDBG-CV funding from the US Department of Housing and Urban Development (HUD) from the federal CARES act. The purpose of the fund is to resume the Emergency Rental Assistance Program, which had been suspended when the first round of funding was exhausted. The program will help city residents who are struggling to make rent payments because of COVID-19.

The COVID-19 Emergency Rental Assistance Program offers grants to city residents who have lost their jobs, had their hours severely cut because of virus-related workplace closures, are currently unemployed and having difficulty finding work, and do not have financial resources to cover their rent. Grants of up to three months' rent will be available to income-eligible Yuma city residents to prevent evictions and/or homelessness.

Property owners/landlords must agree to participate in the program and cannot live in the household with the applicant. Payment is made directly to the landlord on behalf of the participant.

Tenants who are receiving rental assistance from another grant program are **not** eligible for an emergency rental payment through the City of Yuma COVID-19 response program.

#### **Eligibility Requirements**

Applicants for emergency rent payments must:

- 1. Live in a rental property in the City of Yuma. A copy of the rental agreement/lease must be provided along with proof of rent payments.
- Have suffered a reduction in income through lay-off, furlough, or severe reduction in hours because of business slow-down caused by the COVID-19 health guidance. OR
- 3. Are currently unemployed and having difficulty finding work because of current economic conditions.
- 4. Meet income guidelines of the US Department of Housing and Urban Development. Total income of all residents of the home cannot exceed 100% of area median income. Proof of income of all adult household members will be required. The income limits can be found in the FAQ.

Yuma residents who have suffered a loss of wages for medical reasons because of COVID-19 health guidance are also eligible for Emergency Rental Assistance.

#### **How To Apply**

### Step 1

- Email <u>neighborhoodservices@yumaaz.gov</u> and provide your name, address and telephone number. A staff person will contact you with details on how to apply. OR
- Call 928-373-5187 and leave a message with your name, address, and telephone number. A staff person will contact you with details on how to apply. OR
- Fill out the application form on the City web page and jump directly to Step 2. <a href="https://www.yumaaz.gov/community-development/neighborhood-services/index.html">https://www.yumaaz.gov/community-development/neighborhood-services/index.html</a>

## Step 2

Complete the application for assistance and return it with ALL requested documents. Email the completed application package to <a href="mailto:neighborhoodservices@yumaaz.gov">neighborhoodservices@yumaaz.gov</a> or bring it to the Community Development Department, second floor of Yuma City Hall at One City Plaza. Be sure to secure all paperwork in an envelope with Neighborhood Services Emergency Rental Assistance written on the outside. Neighborhood Services staff will notify you that your application is being processed.

# Step 3

Your COMPLETE application will be forwarded to an Eligibility Worker at Western Arizona Council of Governments (WACOG) for eligibility determination. The Eligibility Worker will contact you to finalize your application for assistance. Applications that do not have all of the required attachments will not be processed, so be sure everything requested is included.

City of Yuma Emergency Rental Assistance Program will only pay missed rent from COVID-19 related loss of wages. Rent arrearages prior to March 2020 are not eligible.

Applications will be reviewed on a first-come, first-served basis. Only fully completed applications that include all required attachments will be reviewed for eligibility. Therefore, it is very important to submit a COMPLETE application package as soon as possible.

Program information can be found immediately on the City of Yuma web page:

https://www.yumaaz.gov/community-development/neighborhood-services/index.html